High Level Structure

ISO 9001:2015

Annex A (Informative): Clarification of new structure, terminology and concepts
A.1 Structure and terminology
A.2 Products and services
A.3 Understanding the needs and expectations of interested parties
A.4 Risk-based thinking
A.5 Applicability
A.6 Documented information
A.7 Organizational knowledge
A.8 Control of externally provided processes, products and services

Annex B (Informative): Other International Standards on quality management and quality management systems developed by ISO/TC 176

Annex C (Informative): Roles and responsibilities
C.1 General
C.2 Customer focus
C.3 Leadership
C.4 Management responsibilities
C.5 Awareness
C.6 Planning of changes
C.7 Monitoring and measuring resources
C.8 Organizational knowledge
C.9 Communication
C.10 Policy
C.11 General
C.12 Customer communication
C.13 Infrastructure
C.14 Planning of changes
C.15 Monitoring and measuring resources
C.16 Organizational knowledge
C.17 Communication
C.18 Policy

Annex D (Informative): Related requirements
D.1 Quality management principles
D.2 Customer focus
D.3 Leadership
D.4 Communication
D.5 Policy
D.6 Awareness
D.7 Planning of changes
D.8 Organizational knowledge
D.9 Monitoring and measuring resources
D.10 Awareness
D.11 Planning of changes
D.12 Organizational knowledge
D.13 Communication
D.14 Policy

Annex E (Informative): Examples of planned processes
E.1 General
E.2 Customer communication
E.3 Infrastructure
E.4 Planning of changes
E.5 Organizational knowledge
E.6 Communication
E.7 Policy

Annex F (Informative): Examples of documented information
F.1 General
F.2 Customer communication
F.3 Infrastructure
F.4 Planning of changes
F.5 Organizational knowledge
F.6 Communication
F.7 Policy

Annex G (Informative): Examples of organizational knowledge
G.1 General
G.2 Customer communication
G.3 Infrastructure
G.4 Planning of changes
G.5 Organizational knowledge
G.6 Communication
G.7 Policy

Annex H (Informative): Examples of awareness
H.1 General
H.2 Customer communication
H.3 Infrastructure
H.4 Planning of changes
H.5 Organizational knowledge
H.6 Communication
H.7 Policy
### High Level Structure

#### ISO 14001:2015

**Annex A** (informative): Guidance on the use of this International Standard
- A.1 General
- A.2 Clarification of structure and terminology
- A.3 Clarification of concepts
- A.4 Context of the organization
- A.5 Leadership
- A.6 Planning
- A.7 Support
- A.8 Operation
- A.9 Performance evaluation
- A.10 Improvement

**Annex B** (informative): Correspondence between ISO 14001:2015 and ISO 14001:2004

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**Plan**

<table>
<thead>
<tr>
<th>Context of the organization</th>
<th>Leadership</th>
<th>Planning</th>
<th>Support</th>
<th>Operation</th>
<th>Performance evaluation</th>
<th>Improvement</th>
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<tbody>
<tr>
<td>4.1 Understanding the organization and its context</td>
<td>5.1 Leadership and commitment</td>
<td>6.1 Actions to address risks and opportunities</td>
<td>7.1 Resources</td>
<td>8.1 Operational planning and control</td>
<td>9.1 Monitoring, measurement, analysis and evaluation</td>
<td>10.1 General</td>
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<tr>
<td>4.2 Understanding the needs and expectations of interested parties</td>
<td>5.2 Environmental policy</td>
<td>6.1 General</td>
<td>7.2 Competence</td>
<td>8.2 Emergency preparedness and response</td>
<td>9.1.1 General</td>
<td>10.2 Nonconformity and corrective action</td>
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<tr>
<td>4.3 Determining the scope of the environmental management system</td>
<td>5.3 Organizational roles, responsibilities and authorities</td>
<td>6.1 Environmental aspects</td>
<td>7.3 Awareness</td>
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<td>9.1.2 Evaluation of compliance</td>
<td>10.3 Continual improvement</td>
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<td>4.4 Environmental management system</td>
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<td>6.1.3 Compliance obligations</td>
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<td>6.1.4 Planning action</td>
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<td>6.2 Environmental objectives and planning to achieve them</td>
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<td>6.2.1 Environmental objectives</td>
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<td>6.2.2 Planning actions to achieve environmental objectives</td>
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**Do**

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**Check**

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**Act**

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**Annex A** (informative): Guidance on the use of this International Standard
- A.1 General
- A.2 Clarification of structure and terminology
- A.3 Clarification of concepts
- A.4 Context of the organization
- A.5 Leadership
- A.6 Planning
- A.7 Support
- A.8 Operation
- A.9 Performance evaluation
- A.10 Improvement

**Annex B** (informative): Correspondence between ISO 14001:2015 and ISO 14001:2004

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ISO 50001:2018

High Level Structure

Annex A (informative): Guidance for use
A.1 General
A.2 Relationship between energy performance and the EnMS
A.3 Clarification of terminology
A.4 Context of the organization
A.5 Leadership
A.6 Planning
A.7 Support
A.8 Operation
A.9 Performance evaluation
A.10 Improvement

High Level Structure

ISO 27001:2013

Annex A (normative): Reference control objectives and controls